

Mission

Through the commitment, involvement, resolution and professionalism of its staff, **COOPI wants to contribute to the process of fight against poverty and growth of the communities with which it cooperates all over the world**, intervening in situations of emergency, reconstruction and development, in order to reduce the unbalance between the North and the South of the world, between developed areas and depressed or developing areas.

Vision

COOPI aspires to a **world without poverty**, able to achieve the ideals of equality and justice, sustainable development and social cohesion, thanks to the meeting and co-operation of all populations.

Pact with Donors

DONOR'S RIGHTS

- 1 The choice of which project to sustain.** To be able to indicate the destination of the donation.
- 2 To be informed.** Receive periodic reports relative to the activities and utilization of funds including field testimonials in the form of newsletters, website activities, and quarterly COOPI News.
- 3 Method of being updated.** Choose how to be brought up to date on recent COOPI activities: newsletters, website, etc.
- 4 Know the results.** To be able to find out at any given moment, how ongoing mission activities are going and results achieved.
- 5 Personal Protection.** To receive communications considered non-invasive or harmful and respectful of the recipient's dignity, not to be either aggressive or incriminating or offensive, but clear, interesting and representative of the realities described.
- 6 Verification and control.** The possibility of having access to the organization's balance sheet and upon request to receive it by preferred indicated method.
- 7 Certification.** Receive periodic acknowledgment of donations carried out during the year to be able to report such donations and receive fiscal benefits.
- 8 Direct Line.** To be able to contact the association at any moment by way of the Donors Office to receive information or request material.
- 9 Privacy.** To be assured that personal informations will be handled with respect and confidentiality to the extent provided by law.
- 10 Participation.** To be able to participate in association activities by making suggestions and observations.

COOPI'S OBLIGATIONS

- 1 COOPI** is committed to communicating and sharing the principles which it feels are fundamental and indicated in its Mission.
- 2 COOPI** pursues its Mission in respect of the principles indicated in its "Charter of Values".
- 3 COOPI** acknowledges and recognizes each donor's contribution as indispensable and essential in achieving its missions.
- 4 COOPI** pursues managerial efficacy and efficiency through governmental supervisory bodies divided as follows: decisional structure, operative structure and external control company. This guarantees the correct subdivision of responsibilities and the pursuance of a correct and prudent administration.
- 5 COOPI** operates in a transparent manner committed to drawing up a balance sheet and making it public on its own internet website in addition to publishing an extract of the same in the COOPI News.



Together we can make the world
a better place.